

FULLY MANAGED
I.T. SERVICES DESIGNED
FOR A BETTER, MORE
SECURE BUSINESS

CREATE. EXPERIENCE. GROW.

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WE ARE CYGNUS.

IT'S WHO WE ARE. IT'S WHAT WE DO. IT'S HOW WE BELIEVE.



We come from a culture of quality. A culture of hungry passions, simple solutions, and never-failing commitments. Our love of technology and business drips through into our culture and comes out with an unparalleled drive to do right by our clients.

With nearly three decades of IT experience, we never stop growing and expanding our understanding of technology. Because of this, we're always able to uncover better, more innovative ways to help our clients move forward.

So partner with us. Let's do this whole growth thing together.

**Let's do this whole
growth thing together.**

LEARN. DEVELOP. REPEAT.



IT'S A TRUE PARTNERSHIP.



To some businesses, a partnership doesn't mean very much. It's simply a way to get ahead. To acquire a new skill, product, thing, or want. But to us, a partnership stands for much more.

When we form a new partnership, what we're really doing is building a new relationship. We work hand-in-hand with our clients to create bigger, brighter futures. To learn off one another. And to make a positive impact on the community.

OUR PARTNERSHIPS ARE BUILT AROUND:

- A deep understanding of the value of technology
- A need to see the world outside the bottom-line
- A willingness to trust our advice
- A desire to say it like it is

CONNECT. COMMIT. COMMUNICATE.



PLANT THE RIGHT SOLUTIONS.

TAKE THE TIME. MAKE THE EFFORT. EXPERIENCE THE RESULTS.



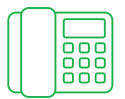
Our professional IT solutions are guaranteed to make your business grow. How do we know this? Because our solutions aren't your run-of-the-mill technology solutions. They're custom, they're comprehensive and they're modern. We plant them inside your business and meticulously watch as the roots spread out to touch every piece of your business.



COMPLETE CARE



CLOUD SERVICES



VOIP



WORKFLOW AUTOMATION



NETWORK SECURITY

PLANT. CULTIVATE. REFINE.



TRUST. ENCOURAGE. SUPPORT.

COMPLETE CARE



SUPPORT THAT NEVER FAILS

That's right. We want your business to succeed, and we're willing to give up sleep to make sure that happens. All day, every day, you can count on us to be there for you and your team.

EXPERIENCE THAT NEVER GETS OLD

We're ready to make things happen within your business. We'll bring you the IT expertise and knowledge required to keep your technology modern, user-friendly, and operational.

A BUDGET THAT ACTUALLY WORKS

Upcharges and repair fees are a thing of the past. We believe in a flat, monthly rate for all things IT, including maintenance, upkeep, and monitoring. Your budget will love us.



"MANAGED SERVICES CAN CUT I.T.
COSTS BY AS MUCH AS 40% WHILE
DOUBLING OPERATIONAL EFFICIENCY."

— BizTech Magazine



EXPAND. IMPROVE. SIMPLIFY.



Host your data in the Cygnus Cloud and you'll reduce your need for onsite hardware. Free up physical and digital space and utilize your remaining onsite resources in a more efficient manner.

LESS HASSLE

Since the cloud reduces your need for hardware, you'll no longer need to worry about things like maintenance and repairs. On top of that, you'll have the ability to securely access data on-the-go - which means greater flexibility and a larger competitive edge.

CUSTOM-BUILT

We'll work with you to build a custom cloud solution that best-fits your company and its long-term goals. Whether this involves a public, private, or hybrid cloud solution, we have you covered.

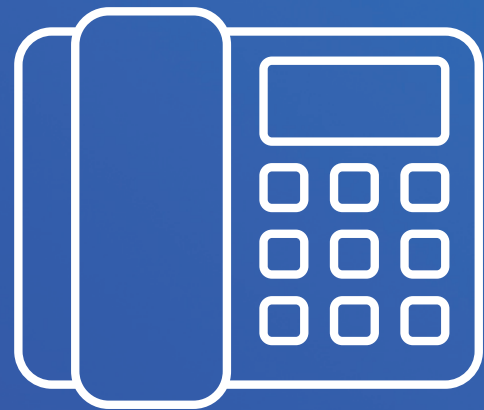


"74% OF BUSINESSES FEEL LIKE
CLOUD COMPUTING HAS GIVEN
THEM A COMPETITIVE EDGE."

— Harvard Business Review



CHANGE. INTERACT. UNDERSTAND.



SERIOUSLY SEAMLESS

Our VoIP platform allows you to take your office phone on the go with you. Transfer calls to any connected device - cellphone, tablet, laptop - and answer calls from any location - the beach, the Eiffel Tower, Timbuktu. All you need is an internet connection.

SERIOUSLY EPIC

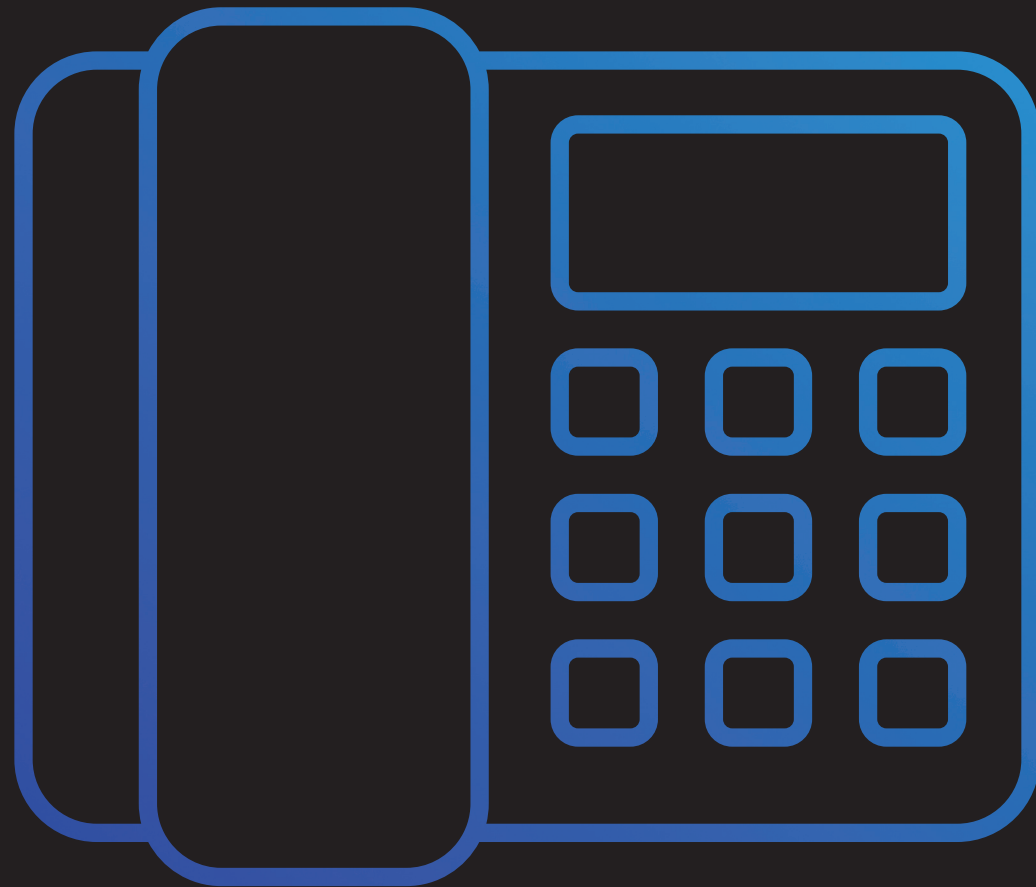
What kind of business communication platform would it be if it didn't have features like desktop integration, voicemail-to-email, auto-attendant, and video conferencing? Not a very good one. So we give all of that to you... plus a little more.

SERIOUSLY COST-EFFECTIVE

VoIP is all about that flat, monthly rate, and this includes all those seriously epic features that come with it. On top of that, paying outlandish fees for long distance calls is something you never have to worry about again.

VOIP





"SWITCHING TO VOIP CAN SAVE
SMALL BUSINESSES AS MUCH
AS 45% EACH MONTH OVER
TRADITIONAL PHONE SERVICE."

— IT World



AUTOMATE. REPEAT. EXCEL.



REMOVE THE ERRORS

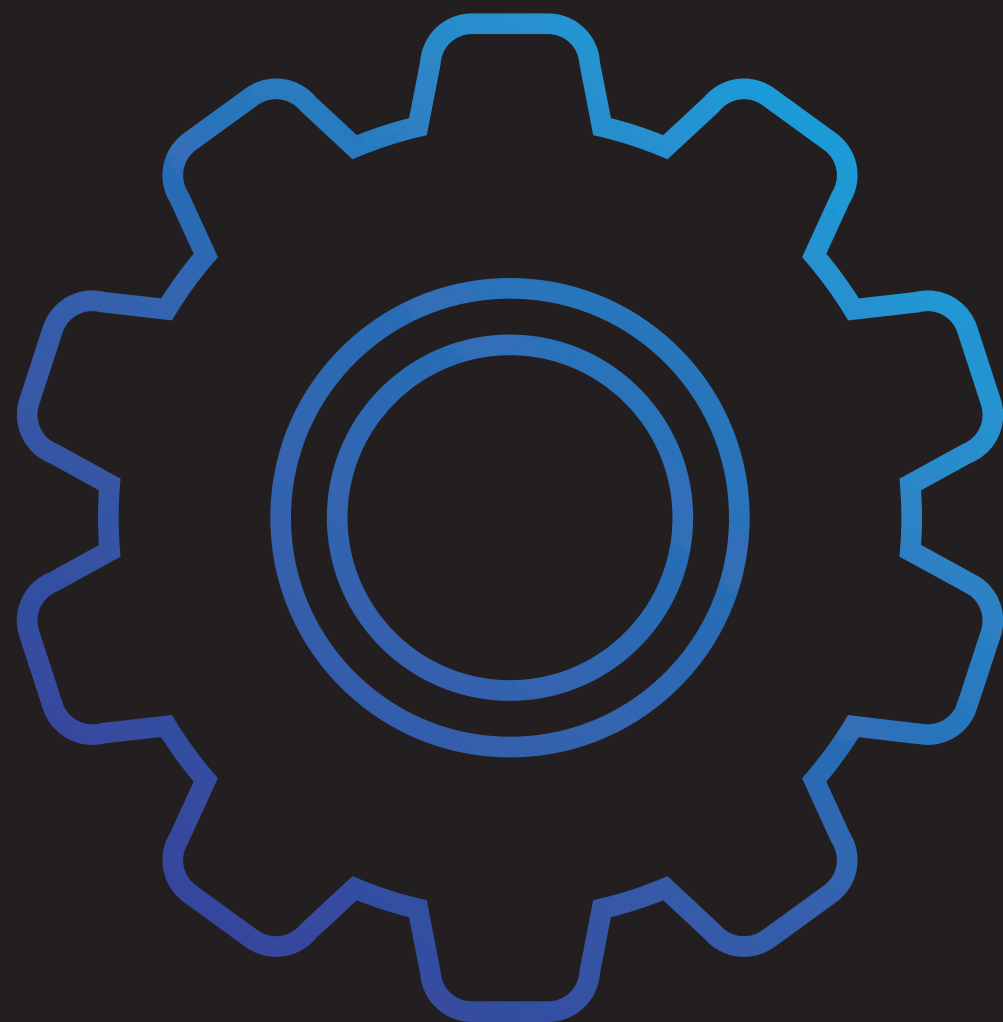
Ever stop to think about all those errors your employees make? Hurts, doesn't it? Luckily for you, we can help your business eliminate all those errors that stem from repetitive tasks. Let us build your business a path to workflow automation and start hurting a little less.

WORKFLOW AUTOMATION



MAXIMIZE THE OPPORTUNITIES

When you automate the small things, it frees up time to focus on the big things. Let technology coordinate and manage certain aspects of your day, so you can spend that time doing more important things.



“WORKFLOW SOLUTIONS ENABLE
EMPLOYEES TO PRODUCE MORE OUTPUT
AND MANAGE INFORMATION IN A
SEAMLESS, STRUCTURED MANNER.”

— Plasma



NETWORK SECURITY



LAYERED

When it comes to the security of your network, we don't mess around. We layer on the security to protect you from internal and external threats. Whether it's ransomware, viruses, or vindictive employees, we have your back.

MONITORED

We don't believe in fix-it-and-forget-it security solutions. We'll stick around to proactively monitor your network for incoming threats, developing vulnerabilities, or potential gaps in your coverage.

MODERN

Again, security is not a one-and-done type thing. It should constantly evolve... just as the threats do. Because of this, we make sure your network is always secured by the most up-to-date technology available.



"CYBER CRIME DAMAGES WILL
COST THE WORLD \$6 TRILLION
ANNUALLY BY 2021."

— Cybersecurity Ventures

UNDERSTAND OUR PROCESS AND LEARN HOW IT ALL BEGINS.



1 SHAKE HANDS.

We build strong relationships with our clients. Because of this, we want to know who you are and why you do what you do. So before we get down to business, we're going to sit down and get to know each other.

2 EXPLORE THE TERRITORY.

Once we're more familiar with who you are and why you're in business, we'll take a deep-dive into your daily operations. We'll roll up our sleeves, have conversations with your staff, and investigate the inner-workings of your infrastructure.

3 FIND A NEW PATH.

After we've explored the lay of the land, our team will come together to build a custom infrastructure for your business. We'll find a way to streamline processes, improve efficiencies, minimize downtime, and boost internal communication.

4 GET TO WORK.

The minute you approve your new path, we'll get to work. From top to bottom and side to side, we'll make sure that every piece of your new infrastructure satisfies current needs and compliments future goals.

5 NURTURE AND SUPPORT.

Our work doesn't stop after your new infrastructure is built. We'll stick around to provide you with ongoing support. We'll make sure your technology impacts your business only positively and brings about new growth in the process.

TESTIMONIALS.

OUR PARTNERS AND THEIR STORIES MEAN A LOT TO US. SEE WHAT THEY HAVE TO SAY ABOUT OUR JOURNEYS TOGETHER.



"When my PR firm was struggling with an unorganized, ineffective and unstable IT system, we turned to Alex Burkulas and Cygnus. There has been no comparison when it comes to the quality of work, knowledge, and customer service that his company has brought to our team. Alex and Cygnus have repeatedly gone above and beyond in the three years that they have served as our IT partner. I can't imagine working with anyone else."

MARK WINTER
PRESIDENT, IDENTITY



"Cygnus is the first firm we ever outsourced to and we continue to rely on them. Cygnus is easy to work with and they take a more consultative approach with their clients vs a sales approach."

TOM SYKES
CENTURY 21 TOWN & COUNTRY



"Coming up with the solutions that fit our business instead of trying to change our business has been the best benefit of working with you guys. I would tell anyone looking for an IT support firm that Cygnus' service and responsiveness is 2nd to none and your team is very easy to work with."

RON OSTROWSKI
BENLEE-DUNRIGHT-HUGE HAUL



"We've used Cygnus for a very long time. Cygnus is reliable, fair, and has had low staff turnover which means your people know my systems and needs."

BRIAN GODFREY
PAT MILIKEN FORD



"Since moving to office 365, we no longer have to manage and maintain an on-site exchange server or the large upfront costs of upgrading client office versions. This cost is now spread across subscription model ensuring we always have the latest version of Office and any enhancements Microsoft may roll out. Cygnus keeps current on IT trends and how best the products would work for us, and Cygnus provides sound solutions tailored to our work environment without pushing us in a direction we may not be ready for or have a need for."

DAVE HALL
ELECTRONIC SECURITY SYSTEMS, INC.

“AT THE END OF THE DAY,
OUR NUMBER ONE AMBITION
IS TO HELP YOU LEVERAGE
TECHNOLOGY TO IMPROVE
YOUR BUSINESS.”

— Cygnus Systems



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